



ENHANCING IT SECURITY WITH HORNETSECURITY AT ITMS IRELAND



- INDUSTRY** Managed Services
- SERVICES** 365 Total Protection Enterprise Backup & 365 Total Backup
- COMPANY SIZE** 10 Employees
- LOCATION** Belfast & Dublin
- WEBSITE** www.itmsireland.com

Access to clients' IT comes with huge responsibility – and this is the burden all Managed Service Providers (MSPs) bear.

ITMS Ireland, a Managed Service Provider (MSP) with over three decades of industry experience, offers a wide range of products, services and solutions to SMEs and large enterprises across Ireland and Northern Ireland. With a strategic presence in both Belfast and Dublin, ITMS prides itself on delivering first-class technical support around the clock.

Cybersecurity is of the utmost importance: clients trust ITMS' ability to protect and safeguard IT systems from any kind of attack.

The company recently upgraded its IT security measures by integrating Hornetsecurity's 365 Total Protection Enterprise and 365 Total Protection Enterprise Backup solutions. This was part of ITMS' commitment to providing the best possible service and support for its clients.

Hornetsecurity: "a comprehensive layer of protection for us and our customers"

Before adopting Hornetsecurity software, ITMS Ireland faced several challenges in its IT security framework. The company was always on the lookout for the best solutions to offer its customers – one that provided superior protection for its diverse customer base and was cost-effective.

ITMS was introduced to Hornetsecurity through its acquisition of Evercloud Email Security and Altaro some years ago, and was impressed by its range and expertise.

Rachael Kennedy, Sales and Marketing Director says, "Not only does Hornetsecurity offer a wide range of products and services but these solutions add a comprehensive layer of protection for us and our customers."

"A single portal for everything!"

The feature of Hornetsecurity's wide-ranging cybersecurity support that stood out the most to ITMS was its spam and malware protection services – it appealed to ITMS' persistent concerns about phishing and malware.

Ms Kennedy adds, "We were receiving multiple spam emails each day and at this point, we decided we needed something more robust to offer to ourselves and our customer base. The introduction of Hornetsecurity services met these needs. And Hornetsecurity is continuing to develop its solutions and we are excited to see what the future brings."

Hornetsecurity is passionate about supporting the people behind the technology and constantly adapting its offering to the latest threat landscape. And should its partners need assistance so that they can in turn support their customer, then it is there to provide the necessary help. Ms Kennedy notes,



"The technical support and help available from Hornetsecurity is first class... our amazing Account Manager is always on hand to answer any questions or queries."

Hornetsecurity's Control Panel, a single, user-friendly portal through which all its services can be managed, has been very useful. "The idea of having a single portal for everything is something that really interested us," Ms Kennedy said, adding that it "makes life so much easier, especially when demo-ing to our customer base. All our engineers have access to unlimited training and resources which is important for their growth and development."

A smooth, straightforward migration

ITMS found the migration to Hornetsecurity's services to be "so simple, easy, and straightforward". The process was smooth, and not difficult, as migrations can so often be.

The products' integration with Microsoft Office 365 allowed for a seamless behind-the-scenes setup, supported by Hornetsecurity's tech support team. The effortless process was a testament to Hornetsecurity's commitment to user experience and technical excellence.

Impact on ITMS' customers

The feedback from ITMS Ireland's customers post-integration has been overwhelmingly positive. Clients have noted a significant enhancement in security and value since the shift to Hornetsecurity.

Ms Kennedy says, "As a company, minimizing downtime/disruption for our customers is another top priority and we can confirm the onboarding process lives up to this."



Rachael Kennedy
Sales and Marketing Director
ITMS Ireland

Ongoing, updated support

ITMS Ireland recommends Hornetsecurity services to its customers because of the various solutions' cost-effectiveness coupled with the wide range of next-gen functionalities and features. This blend of affordability, comprehensive protection, and user-friendly operation makes Hornetsecurity an ideal choice for ITMS Ireland and its clientele.



About 365 Total Protection Enterprise Backup

365 Total Protection Enterprise Backup not only comes with the highest detection rates and most progressive Advanced Threat Protection, but also includes Email Archiving and Email Continuity - additional features that ensure compliance and the maintenance/uptime of email communication. All this is combined with backup and recovery of all data in M365, guaranteeing the highest level of data protection - united in one service. The solution contains everything you need for secure and compliant email communication and data protection at enterprise level.

About 365 Total Backup section

VM Backup is a powerful, reliable, and easy-to-use backup and replication solution for Microsoft Hyper-V and VMware virtual machines (VMs), and physical Windows servers, that prevents enterprise data loss. Its powerful Augmented Inline Deduplication reduces backup storage requirements up to 65 percent and drastically improves backup and recovery speeds.

About Hornetsecurity Group

Hornetsecurity is a leading global provider of next-generation cloud-based security, compliance, backup, and security awareness solutions that help companies and organizations of all sizes around the world. Its flagship product, 365 Total Protection, is the most comprehensive cloud security solution for Microsoft 365 on the market.

Driven by innovation and cybersecurity excellence, Hornetsecurity is building a safer digital future and sustainable security cultures with its award-winning portfolio. Hornetsecurity operates in more than 30 countries through its international distribution network of 8,000+ channel partners and MSPs. Its premium services are used by more than 50,000 customers.